

Welcome to Love + Lift's KidsCycle

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LOVE + LIFT

WHO WE ARE

Our mission

Love+Lift Inc. is a 501(c)(3) nonprofit organization with the mission of "Building Community, Inspiring Beautiful."

An extension of that mission are our KidsCycle pages, which provide a place for Cyclers to buy, sell, and Love + Lift personally-used kid and maternity items to others in the community to keep these items out of the landfill.

OPERATIONAL GUIDELINES

1. Kindness and Communication

A. Respectful Communication

The Love + Lift mantra to build community and inspire beautiful is our main goal. Therefore, our communication and actions should be to love and lift ALL Cyclers and be respectful of all opinions. Shaming any advisory team volunteer, the mission, or another Cycler may result in removal.

B. Communication with Moderators and Admins

Failure to communicate (including disregarding messages from a member of the admin team, leaving a message or blocking an Admin Team) may result in removal. As members of the Admin Team, we hope to resolve issues and having an open mind with communication usually resolves the majority of issues. For brevity, we refer to all Moderators and Page Administrators as the Admin Team.

Please remember that your Admin Team are volunteers and commit a lot of time and energy to helping our community run smoothly. If you have any questions or concerns, please reach out to the admin team with an open mind and an open heart.

C. Assume Positive Intent

Tone is often difficult to read, especially online. As Cyclers and members of the Admin Team we will always assume positive intent. Sometimes comments where tone may be misinterpreted, the admin team may remove the comment/post or ask the original poster to reword or edit content to match the mission of building community and inspiring beautiful.

D. Transaction or Community Guideline Questions

If you have issues with any transactions please notify the admin team from the page of the transaction or guideline issue. This may include a failed pickup, a failed meeting, no response or communication, etc. Communication between buyers and sellers as well as admin team is important.

2. Locality and Group Boundaries

Boundaries are in place to make transactions easy for both buyers and sellers and to support Love + Lift's mission to build community.

When listing an item for sale **an in-bounds option must be clearly identified for each page.** This includes any of the following:

- An in-bounds porch pick up with a clearly labeled major landmark or nearby intersection
- A specific, in-bounds meet-up location and times.
 - For example: Live near 1st and Main but Pickup from Wauwatosa Library anytime or Meet at Brookfield Fire Department over the lunch hour
- A free mailing option

Love + Lifts can be offered outside of all boundaries. (i.e. if you offer a Love + Lift you do not need to offer an in-bounds pick up option. Thank you for lifting our community.)

3. Listing an Item

Posts must contain

- Pickup location (cross streets, major intersection or landmark)
- Item description and photo (not stock photo only)
- Accepted forms of payment
- If the item is crossposted (listed on another KidsCycle or marketplace page)
- Firm price (bids, offers via PM, OBO, etc. **are not allowed**)
- If there is preference for a person to take the whole lot

When listing a purge, lot or more than a single item, please follow purge guidelines. Posts gauging interest for a single item are not allowed.

When an item is claimed the **seller should PM the first Cycler** (interested or possibly interested). This individual has **8 hours to respond** to the PM to confirm the sale. If there is no confirmation after 8 hours the seller can move on to the next interested Cycler.

Helpful tip: Comment "PM Sent" and tag the Cycler under their comment so buyers are on the lookout for messages. Include a screenshot of the item and send via PM with pickup info.

Reselling for profit is not allowed. This may include goodwill/thrifted purchases, pallet purchases, vintage toys, or relisting items that have been sold out and hard to find, selling for others for commission, etc.

Recalled items are not allowed to be sold or given as Love + Lifts. Sellers are responsible to comply with laws that prevent recalled items being sold without necessary modifications. It is illegal to sell items that are actively recalled. Both the buyer and the seller need to be vigilant. Love + Lift KidsCycle pages and admins are not responsible.

Sample of Items

Allowed		
Baby, Kids, Juniors, and Maternity clothing and accessories	Baby blanket, crib bedding, twin/full bed or bedding	Nursery glider, swing, child sized desk or craft table
Car seats within its usable lifespan (with photo of expiration date or date of manufacture)	Toys	iPads, Tablets, Gaming Console, DVDs/DVD players

Not Allowed for Sale*		
Headphones, Printers, Computer monitors, TVs	Pet Sales and Pet Supplies, Rehoming pets allowed only as Love + Lift	Tickets or gift cards (concert, sporting event, movie retail, restaurant or other) these may be love+lifted
Items purchased solely to be resold (i.e. pallets of new or used items, bulk items purchased at thrift stores or garage sales, etc.)	Home or holiday decor, rugs, curtains, lamps, bathroom decor, Dining Room Table/Chairs, Desk Chair, Couch, Dresser, Nightstand, End table	CBD or Prescription Medicine, or medical tests (including pregnancy, COVID-19, etc.) Medical tests can be Love + Lifted
Formula/Food/Drinks/Vitamins Baby food/consumable items	<i>Expired car seats with straps cut as Love + Lift only (e.g. for store trade in)</i>	Car Sales, Home sales, rentals, AirBNB, timeshares, etc.

****While these items may not be sold, participants can provide information in response to ISO posts or list as Love + Lifts with the exception of recalled items, CBD or prescription medicine, or other items that go against Facebook Marketplace guidelines or that go against the mission of Love + Lift***

4. Payment, Pick Ups, Completing a Sale

Payment can be made by an agreed upon method (Cash, Paypal, Venmo, etc). Payment method must ensure that total sale price is issued to the seller (exclusive of transaction fees charged by third party vendors).

Payments are done at your own risk. Love + Lift is not responsible for payment issues.

Once you're at the pickup location you are not obligated to purchase the item if it is NOT in the condition you were expecting. You can politely decline and move on. Each person has their own interpretation of what good used condition vs play condition. Please note this is only available for bin/porch pickup or meeting. If the item is delivered by the seller and you are not available when they drop off the sale is final.

Pre-payment can only be required if the item is not picked up until after the 48 hour sale window. Seller and buyer may mutually agree to hold for a clearly defined period of time longer than two days which may include the seller requesting payment. After two weeks the seller has the right to move on, even if payment has been made. Please report this to your admin team.

Payment, Pick Ups, Completing a Sale (continued)

Once you leave the property with the item, the sale is complete. Sellers may, but are not required to offer try-ons or returns.

If you have issues with any transactions please notify admins listed for your specific page. This may include a failed pickup, a failed meeting, no response or communication, etc. Communication between buyers and sellers as well as admins is important.

Marking your post as SOLD does not delete. Admins may delete completed or old posts.

5. Claiming an Item and Transactions

Items go to the first person to mark interested or possibly interested under post or individual picture of an item in a purge.

- Interested/Int. (You intend to purchase and pick up the item)
- Possibly Interested (You may purchase and pick up the item, but may need to check a stash, check with a partner, or ask the seller a clarifying question)
- Interested Next/Next
- Interested for @CYCLER (tagging a single Cyclor per comment that may be interested)

Saying “me” “sold” “mine” or “I want” or tagging a Cyclor does not claim an item. Editing an “interested” post may invalidate the entry. Reach out to the admin team if this situation occurs. If you are no longer interested in an item, comment “pass” instead of deleting your comment.

6. Purges

A purge is selling more than one item/lot in a post. Please list individual prices and photos in comments. After 12 hours if individual photos are not in comments, the admin team may delete the post. If you want all of your items to sell together as a lot, please make sure to express that when listing item(s) for sale. **Purges may not be crossposted.**

ADDITIONAL TYPES OF POSTS

7. Love and Lifts

Items that are given away for free are referred to as “Love and Lifts” or “Lifts” for short. These are one of the many things that makes our community special. As Lifts are used to build and support the community, these posts have special guidelines.

- The lifting Cyclor may choose first interested or randomly select an interested Cyclor in a set amount of time (usually 8 - 24 hours).
- The receiving Cyclor may need to provide an address or an email address for delivery. This should be clearly identified in the post.
- Lifts may be offered with an out-of-bounds pick up location
- Lifts must only be offered on one page at a time (not crossposted)
- Any Cyclor that marks interested is eligible, however you can ask Cyclors to share additional information (i.e. funny story, favorite local place to visit, etc.)
- Some items may only be offered as Lifts, including consumable items and expired car seats with the straps cut for trade-in events. Lifts do not need to be kid or maternity specific items.

Love and Lifts (continued)

- Some Cyclers may wish to be interested in a Lift anonymously. If this is the case, please PM the poster and the poster can mark 'Interested for Anonymous' on the post.
- Kind communication and timely pick up is still important for Lifted items. After 8 hours of no communication or two days without the item being picked up, a lifting Cycler may move to another interested Cycler.

8. General Post Overview

All KidsCycle Community Guidelines are to support the mission of *Building Community and Inspiring Beautiful*. Due to KidsCycle being a program of Love + Lift, Inc., a 501(c)3 non-profit, it is important to note that some of these guidelines are required to maintain our non-profit status. Thank you for your understanding.

Post Types Allowed*

Love + Lifted items or services**	Resale of kid/maternity items within guidelines**	Approved business posts	Free, family-gear events
ISOs for items, recommendations, or advice (does not need to be kid/maternity related)	ISO to fulfill a personal need (i.e. nanny, contractor, etc.)	Garage sales/curb alerts/porch purges (1 per event) that are <ul style="list-style-type: none"> • In the boundaries of the page • List an address/intersection • Comments turned off • Individual and neighborhood sales only, no sales posted for organizations 	

Post Types Not Permitted*

Resale of items not within guidelines**		Formal job postings	News articles
Posts or comments that do not reflect Love + Lift's mission of building community and inspiring beautiful	Petitions or political posts <i>Including signs, "I voted" stickers, or giveaways, upcoming school board elections etc.</i>	Promoting or soliciting for other groups, organizations, or facebook groups/pages (Responses to ISOs are OK)	Fundraising or Goods Collection posts*** <i>Including events or solicitation of funds for self, others, or organizations including personal, child, school, or church fundraisers. This includes GoFundMes.</i>
Gauging interest posts are not allowed except in the instance of providing prior warning for a large purge.		Model calls, research studies, training posts, crowdsourcing posts, and the like	

*It is up to the discretion of the advisory team whether a post is appropriate for the KidsCycle pages.

**For more information regarding selling items, please refer to Section 3.

***For additional ways KidsCycle and Love + Lift can assist, please refer to page 12.

9. Potentially Divisive Posts

The goal of KidsCycle is to lift others by reusing items and building community. With this goal in mind, admins will delete posts that are deemed potentially divisive. We understand that political and current event issues impact those in our community in various ways, however we are committed to keeping KidsCycle as a community of inclusivity and positivity. Examples of items that cannot be on KidsCycle include political party or candidate-specific items, items to incentivize or reward voting, items that are sensitive or potentially divisive in light of current events, etc. The following used items can be posted without political or ideological commentary: items about generic voting or civic participation, items with historical figures, etc. We encourage you to find other forums, groups, or utilize your personal page for posts that do not fit this criteria.

10. ISO (In Search Of)

In line with the mission of Love + Lift is to build community. A big part of any community is the ability and trust to request information, recommendations, and items. It is for this reason that ISOs within our guidelines are allowed and encouraged. ISO threads are only allowed on KidsCycle groups with less than 2,000 Cyclers. ISOs do not need to be kid or maternity related.

ISOs for items do not have priority if another Cycler posts an item for sale. However, oftentimes Cyclers will tag someone with an active ISO in a sale post to help. ISOs for free or donated items are not allowed. Please see the guidelines for Partnerships and Donation Drives for additional information.

To respect our mission of lifting, please PM the original poster with any negative feedback rather than posting on the thread.

11. Medical Posts

The Love + Lift KidsCycle sites recommend that all participants consult a professionally trained physician or medical/homeopathic expert to treat your children, selves or family. We acknowledge, however, the wealth of knowledge that comes from our combined experiences as parents, grandparents, and caregivers. We appreciate the sense of care we have for each other, and the benefits of asking for medical advice on the site.

Therefore, we will allow participants to continue to come to Love + Lift KidsCycle to post medical-related questions, but participants do so at their own risk. We ask that participants seeking advice accept full responsibility for the repercussions of any taken advice. We ask that participants providing advice please only respond if you have direct experience with the proposed question at hand. The admin team collectively reserves the right to remove posts.

Any personal matters that may infringe on your child/family's privacy should be sent through a PM (private message) or other forms of communication, not on the main page.

12. Piggy Back Posting

If an item is posted for sale and you have the same item, you are not allowed to "piggy back" off of someone else's post. Please post your own item and the photo and price as you normally would. You are allowed to tag other interested parties to alert them of sale. Interested parties must use the word interested on specific purge per standard procedures. The same rules apply.

13. Anonymous Posts

Each page has the right to review posting and approve or deny posting if it does not fit with the mission of Love + Lift or if the admin team does not have capacity at the current time. Please keep in mind that there are many good sources for information and due to the limitations of our community and admin team's availability, we may not be able to post every request.

14. Non-Conforming Posts

The admins work as a team to manage the various KidsCycle pages. This dedicated group of volunteers is happy to answer any questions and ensure that these guidelines are being followed by all Cyclers.

While the admin team works to ensure that guidelines are implemented the same across all pages, sometimes things are missed. Please reach out to the admin team if you have a question or a concern. Cyclers can also report posts that they believe do not fall within the guidelines or are not in line with the mission of *Building Community and Inspiring Beautiful*.

Admins may delete posts or request edits be made to any post to ensure it falls within our guidelines and is in line with the Love + Lift mission. Admins, Moderators, and Love + Lift Board Members work collaboratively as a team. Not following these requests or shaming the admin team for removing posts/requesting changes may lead to the removal of the post or Cycler. If you have a question about a post that is deleted, please reach out to the admin team. As we are volunteers and we want to ensure we are being consistent across all pages, a resolution may take several days.

ADDITIONAL GUIDELINES

15. Cycler Removal

Cyclers may be removed from the KidsCycle groups for violating guidelines or not acting in line with the mission of Love + Lift. These decisions are made by the KidsCycle Committee and are not made lightly. Readmittance may be considered after a minimum of a six month hiatus. Post approval or temporary suspension may also be utilized.

16. Privacy and Safety Warning

Love + Lift KidsCycle groups are not responsible for injuries or accidents while participants are dropping off or picking up items. Anyone dropping off or picking up that you need to use your own best judgment when entering someone else's property - especially if the location does not look safe for any reason, including snow, ice, pets, etc. Anyone expecting pickups is to ensure the pick up area is clear of snow and ice and, if possible, well lit for evening pickups.

While we all find LOVE in our groups, and our Love + Lift Kidcycle groups are closed, we do not know everyone personally (though we may like to). Therefore, we don't know where information you post on KidsCycle may go beyond our walls. Cyclers may not share screenshots of content from KidsCycle pages without the permission of the original poster except when requested by page admin or moderators.

Please use caution in posting personal information about your family, your home, your vacations, your employment, your vents, your highs & lows, etc. PLEASE share your struggles and how we can love + lift you, but please know that what you post can be posted by anyone on the page including those who are not necessarily active. We simply want to remind you that this is social media, and while it is a closed group, it's by no means private so please use caution.

KIDSCYCLE BUSINESS GUIDELINES

Love + Lift encourages participants to support local Cycler businesses, makers, and artists. With this in mind, businesses can post to advertise their product or service on KidsCycle pages when they follow the guidelines outlined below. This allows exposure for your business while remaining true to the core mission of Love + Lift and KidsCycle.

What is a business?

A **business** is defined as anything other than selling one's personally used items. **Businesses include but are not limited to** selling handmade items and services, downsizing product inventory, purchasing items and reselling for profit, et al.

What should my post contain?

All business posts must begin by reaching out to the admin team for *each respective Love + Lift KidsCycle page*. As we are an all volunteer admin team, please allow time for approval. Include the following in the post:

- **Start** your post with "KidsCycle Approved Business Post @Tagged Admin Team"
- Business name and description
- Love and Lift
- Contact information (feel free to link a website or Facebook business page).

What is an approved Love + Lift give away?

All business posts must include a love + lift giveaway valued at a minimum of \$25 per winner chosen randomly from those who have commented with interest on the post. An example of a giveaway might include:

- A free haircut from a stylist.
- Oils, bags, jewelry, make up, etc. from a sales rep.
- Custom made and/or personalized clothing, accessories, home goods, etc.
- A gift basket of favorite products related to one's businesses

Offering complimentary consultations or a single experience at no charge which are typically offered to new clients or used for training purposes would not qualify.

We do not permit limits or restrictions on your offer or who is eligible. i.e. "you have to like my facebook page to enter to win". There must be no further purchase necessary. You may link your page, but you may not require people to like the page to receive your giveaway.

What is the timing of a post?

- A post can be made every four months.
- A post can be on the page for 48 hours. During this timeframe you must
 - randomly select a winner
 - announce the winner in the comments and PM the winner
 - delete the post
- After the post is deleted, send a screenshot of the winner to the advisory team.

What else do I need to know?

A business owner or approved representative can facilitate a business post. You may not PM or spam people who comment "Interested" on your offer. For businesses interested in multi-page posts or longer term sponsorship opportunities, please send a message to Love + Lift for more information. Failure to follow these guidelines may result in future business posts not being approved or the removal of a Cyclor from the page.

Can I reply to someone in search of my business?

If someone posts an ISO for something you can offer through your business, it is acceptable to respond. Examples of this:

"ISO someone who can make a quilt from my babies clothes"

"ISO someone who sells xyz-product or abc-brand name"

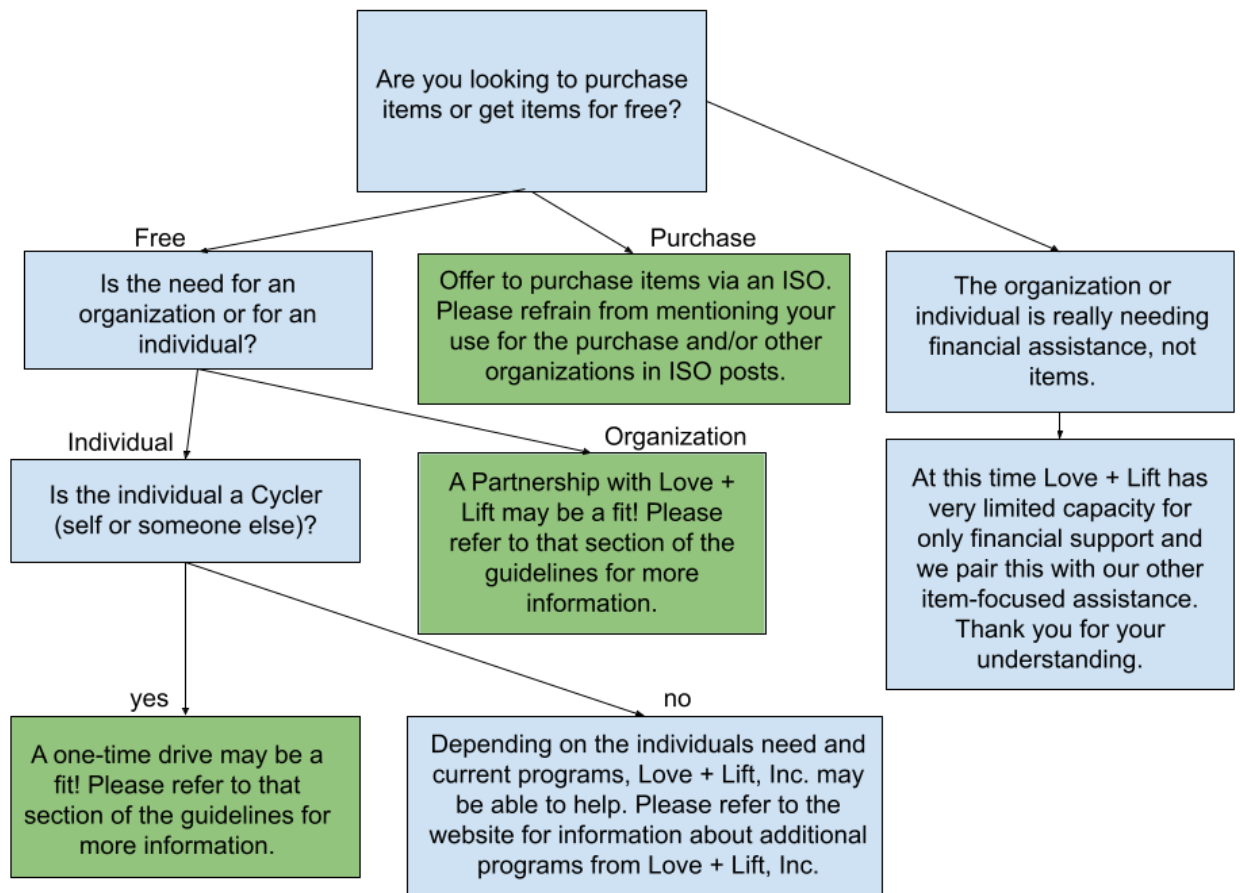
"ISO a plumber, gardener, someone to cut my grass, etc"

Soliciting business without prior admin approval through posting or private messages is not allowed. If done before discussing previously with admins, the business post may not be approved.

NON PROFIT PARTNERSHIPS AND DONATION DRIVES

1. Nonprofit Partnerships and Donation Drive Overview

There are many Cyclers, people in our broader communities, and nonprofit organizations that our community loves to support. To maximize our limited resources and due to Love + Lift, Inc.'s nonprofit status, the following guidelines have been put in place.



A. Nonprofit Partnerships

Partnerships are organized through Love + Lift with other organizations that have similar or complementary missions and goals. Partnerships typically last for several weeks to 1 month and are for the express purpose of collecting goods for another nonprofit organization. Nonprofit partnerships are promoted across all KidsCycle pages, so we limit our partnerships to 1 per month.

Although not necessary, in the past we have found the most successful partnerships are with those organizations that have a clear list of needs for items that are gently used.

A representative from the organization (staff or other authorized volunteer) can apply for a partnership by completing the application online at WEBSITE. Please note that due to board approval and coordination, it can take up to six weeks for a partnership to be approved and implemented.

B. Cycler Donation Drive

In order to facilitate and standardize the process, donation drives for KidsCycle Cyclers will be organized by a member of the Admin Team only. Drives are typically anonymous and last for a maximum of 2 weeks.

A Donation Drive can be requested for yourself or for another Cycler. However, if the Donation Drive is being requested on behalf of another Cycler, the impacted Cycler will need to work with the Admin Team to confirm what items are needed.

Donation drives can be held for a Cycler who is (or has an immediate family member) dealing with a medical crisis, a Cycler who (or for an immediate family member) has passed away, or a Cycler who has lost or had a damaged home due to a fire.

Posts can ask for physical items a Cycler may need, seek advice for services, and ask for gift cards that may help the Cycler in need. To avoid any questions regarding financial impropriety, **the collection of electronic payments and cash will not be allowed**, including GoFundMes.

The drive organizer should solicit help for donation drop off sites to help alleviate the workload of the organizer and to hopefully offer a few convenient drop off locations within the group's boundaries. The organizer can solicit help to transport donated items to the member in need and can ask the member in need to pick up items from their house as well.

Donation drives for a Cycler can occur once for that individual.

We thank you for your agreement to these terms, and appreciate your efforts to keep our site SAFE for everyone as we continue to LOVE + LIFT!